

Suggestions & Questions from Our Library Users

AUGUST 2011

1. By allowing a husband and wife the check out each other books and videos. I can pick up my wifes prescriptions (drugs) but not her book or video. This makes no sense! There are times where it is more convient for one or the other to pick up material. We used to be able to do so. Making one trip rather than two saves time and \$. If someone abuses this then punish them not the whole village. Please give this serious consideration as there have been times we didn't know something was in and could not check it out when one or the other of us were in the library! I am really baffled as to why this policy has been put in place. Pease explain.....Thank you

Our current policy does not allow for inter-linking of library cards due to privacy and confidentiality concerns. As a solution to your problem, however, I would point out that, since our new library cards have matching key tags, there is an easy way for you and all parents to pick up holds for family members by keeping the key tag portions of their library cards. Please don't hesitate to approach the staff at the checkout desk for a demonstration of how this would work.

That said, we have heard you and other patrons who over the past year have expressed their wish that family members can share certain checkout privileges. We understand your need and will work to meet it after our construction is completed.

2. In the new construction area where the wall meets the cathedral ceiling would be a great place to paint with a special white paint to have for use as the projection screen.

Thanks for thinking outside the box! Our construction project certainly inspires us all with new possibilities. Wait until you see the finished product! I think you and the rest of our patrons will be very pleased.

Thank you for taking the time to help us improve our service to you.

Stephen Bero, Director

Patron comments appear here unabridged and unedited.