Warren-Newport Public Library District Gurnee, Illinois

Suggestions & Questions from Our Library Users

October 2017

Building-related comments

1. Please install a push button for handicap people to enter the bathrooms.

Thank you for the excellent suggestion. This has been brought up in the past and unfortunately the cost to install push buttons is significant. Budgetary constraints limit what we can accomplish. However, improving access for people with physical disabilities is very important, so we will certainly consider this suggestion when the budget allows.

Service-related comments

1. You do a great job. I would like to compliment the person who puts on the display of new books with multiple copies just as you enter the library proper. There is a range of different genres & authors. Keep up the good work.

Thank you for enjoying our displays. Char and Debbie G. do a wonderful job with this and we very much appreciate their excellent work! We aim to make it easy and fun for readers to discover new titles, and be in and out quickly when there is no time for leisurely browsing.

Thank you for taking the time to help us improve our service to you. If suggested a title for purchase, we have passed it along to staff members who order materials.

Ryan Livergood, Executive Director

Patron comments appear here unabridged and unedited.