

Board packet January 16, 2018: Patron History Opt-In

Friday, January 12, 2018
12:34 PM

Subject	Board packet January 16, 2018: Patron History Opt-In
From	Ryan Livergood
To	libraryboard
Cc	Noreen Reese; Gina Ornelas; Amy Blanchard; Sandy Beda; Jan Marsh; Department Managers
Sent	Friday, January 12, 2018 12:33 PM
Attachments	Patron Reading History Memo from WNPL Management Team.pdf

Good afternoon,

The previous Board narrowly voted 4-3 to turn on the ability for patrons to opt-in to patron history (i.e., patrons would be able to log into their library account, opt-in to this service, and over time see their checkout history). The current Board recently discussed this issue at CoW and whether or not to vote on it again, and ultimately decided the issue should be voted on again. However, before the Board takes action, I would like you to read the attached memo from the WNPL Management Team on this issue. Despite the librarian in me being against this whole concept of retaining a patron's history of checkouts, from my position as Executive Director, I have to acknowledge that our patrons, our taxpayers, the people that voted for you, overwhelmingly want us to offer this service. Assuming we launch this service along with a small campaign to educate our community about the issue of personal privacy, I would advise the Board to take no action on this subject and allow the previous Board vote to stand.

Thanks,
Ryan

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