

Suggestions & Questions from Our Library Users

December 2019

Service-related comments

1. Please subscribe to Kanopy streaming service.

Thank you for your suggestion. We are aware of this library resource and can investigate whether this is a possibility for our digital collections. In the meantime, if you need further help or information about WNPL's digital resources, such as hoopla, Digital Library of Illinois (Overdrive), or PressReader, please feel free to ask Adult Services or Youth Services staff.

Miscellaneous-related comments

1. Bags to check out (like Grayslake) or buy.

Thanks for your suggestion. We currently offer two different styles of WNPL bags for purchase at our Checkout Desk. Current pricing is \$3 each or two bags for \$5.

Thank you for taking the time to help us improve our service to you. If suggested a title for purchase, we have passed it along to staff members who order materials.

Ryan Livergood, Executive Director

Patron comments appear here unabridged and unedited.