

Suggestions & Questions from Our Library Users

January 2020

Service-related comments

1. Just wanted to let you know the craft table is my girls' favorite thing at the library. They spend over an hour at the table every time. Thank you & more craft activities/class would be awesome!

That's wonderful to hear! The Youth Services staff enjoys creating crafts for families to work on when they visit. If you have any suggestions for specific classes or activities you'd like to see, please be sure to stop by the Youth Services desk. We are always happy to listen to suggestions for future offerings.

2. The adult Manga & graphic novel sections are too close to each other. I suggest you guys put signs in between to clarify for us patrons.

Great idea! We are working on getting new shelf signs and will take your suggestion under consideration.

3. The shelves in the vault non-fiction are too crowded. I see too many duplicates.

Space is very limited in the Vault, so that area can sometimes look a bit crowded. We are, however, continually assessing our materials for popularity and condition. We'll keep your comment in mind when looking at particular collections.

4. Thank You for making changes to the Read board to reflect WNPL community and the diversity of the Village of Gurnee. Subtle positive changes do make a difference.

We agree that the current READ poster installation is a welcome update that is more representative of the diversity of our communities. Thank you for your positive feedback!

5. Thanks for nursery rhyme storytime. My child had fun!

We're so happy you enjoyed the Nursery Rhyme Storytime. We had fun too!

Miscellaneous-related comments

1. Make pin # shorter, too long.

Warren-Newport Public Library District
Gurnee, Illinois

We appreciate your feedback and will keep this in mind for the future.

2. There should be sanitizing wipes available for computer keyboards.
Pls + Thnk U!

Thank you for the suggestion. We do regularly clean the computer keyboards. We do not provide sanitizing wipe stations for several reasons, including costs, environmental concerns, and chemical sensitivities or allergies. If you find a computer keyboard in need of attention, please let a staff member know. We may be able to provide a sanitizing wipe upon request.

3. More lying tigers.

If you're referring to the stuffed tiger in Youth Services, you'll be happy to hear that we have recently added some new stuffed friends to greet visitors in Youth Services.

Thank you for taking the time to help us improve our service to you. If suggested a title for purchase, we have passed it along to staff members who order materials.

Ryan Livergood, Executive Director

Patron comments appear here unabridged and unedited.