

## **Suggestions & Questions from Our Library Users**

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August 2022

### **Service-related comments**

1. Rachel, Reference Room, went to great length to find me resources on the geology and history of American Indians on the SW to prepare for a research trip. ABOVE and BEYOND! Thank you, Rachel.

*Thank you for your kind words about Rachel. We are so glad you received the help you needed.*

2. Board games should be available for adults aswell.

*Great suggestion! We will explore having board games that can be checked out for use in the library. Just as an FYI, we do have a monthly puzzle in the Quiet Reading Room that patrons can enjoy while visiting the library.*

3. Andreu(as) has been helping us with a home lone. Her patience expertise and wonderful attitude and dedication to helping us is absolutely outstanding. We could not have accomplished our task without her. Bravo Zulu Andreu and our sincere thanks for all your help.

*Thank you for your compliment about Andrea's helpful service. We agree that she is awesome!*

4. Trivia Suggestion: U. S. or World Geography (Carmen San Diego Style: p).
5. I enjoyed Disney Trivia Night. A Trivia Night I would enjoy is yu-gi-oh Trivia Night.
6. Great Event Trivia is a good activity. Great Hosts! Thank You. P.S. Star Trek.
7. Eddie was the best MC for Disney Trivia. Let's do it again! Other ideas: Star Trek, LOTR, HIMYM.

*We are happy that our trivia programs have been so well received. Thank you for your suggestions. We will pass them on to our programming staff.*

### **Miscellaneous-related comments**

1. Would like the library to consider running a professional or education based clothing collection event: take donations of gently used clothes and lend or give them out to patrons in need for job interviews, presentations, school, etc.

Warren-Newport Public Library District  
Gurnee, Illinois

*Thank you for your suggestion. This is an interesting idea. We are reaching out to our community partners to collaborate on assessing this need in our community and how we might be able to work together to help any patrons that might need this service.*

2. I think it would be cool to have a display Case for adults to display their collections in just like the kids have.

*Thank you for your suggestion. We will take this idea under advisement.*

3. High chair and cleaning supplies for snack room.

*We will be placing paper towels and cleaner in the Vending Area soon. Thanks for passing along your suggestion.*

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*Thank you for taking the time to help us improve our service to you. If suggested a title for purchase, we have passed it along to staff members who order materials.*

*Ryan Livergood, Executive Director*

**Patron comments appear here unabridged and unedited.**