

## **Suggestions & Questions from Our Library Users**

**April 2023**

### **Service-related comments**

1. Have more Adult Arts + Craft classes, more music entertainment. Compared to GL library you have very little.  
*Thank you for your suggestions. We will pass them on to our programming staff. Please watch for new programs to be added to the library's online events calendar, plus popular ongoing programs like Stitch and Share that meets on the first Wednesday of every month.*
2. Please bring back the bookmobile in neighborhoods!  
*Mobile Services is in the process of updating our mobile fleet schedules, along with implementing many other terrific programs. New Community Stops will be starting in September 2023. Please look for the summer edition of the Inside Angle newsletter, coming in May, in addition to the library website, for additional updates.*
3. Will you please keep the Vault D and D in the next year? Thanks.  
*Our current plan is to have Dungeons and Dragons resume in the fall! Thanks for your interest in this program.*
4. Thank you for having Will Auguste Security on duty. I am a parent and notice the attention he gave just to give his presence w/o words. By walking around and showing authority.  
*Thank you for the nice compliment on behalf of Will. We agree that he is an awesome member of our staff who demonstrates a great deal of care and attention to his work.*

### **Computer-related comments**

1. Computer classes ^ selling online.  
*Thank you for your suggestion. The library has recently offered several programs about online purchasing, so this could be a good addition to our program offerings.*

### **Miscellaneous-related comments**

1. Create a Ramadan/Eid display for month of Ramadan.  
*Thank you for your suggestion! The library does usually have Ramadan book displays. We'll investigate representing Ramadan in other creative ways in the future.*

**Warren-Newport Public Library District  
Gurnee, Illinois**

2. If someone wants puzzles in the library to check out, a suggestion is the library could have a small scale to weigh a puzzle box to check if puzzle pieces are missing.
3. Puzzles to check out – could be weighed to make sure all pieces returned. More adult art lectures Garden Stone Calligraphy Mixed Media. Lecture – Grammar refresher.

Thanks for your idea! We do have plans to offer board games and maybe puzzles in the fall. Please watch for more fun collections coming soon!

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*Thank you for taking the time to help us improve our service to you.  
If suggested a title for purchase, we have passed it along to staff members who order materials.*

*Ryan Livergood, Executive Director*

**Patron comments appear here unabridged and unedited.**