Warren-Newport Public Library District Gurnee, Illinois

Suggestions & Questions from Our Library Users

May 2023

Service-related comments

1. I <u>loved</u> my CODA classes! Pls offer more. Staff/Instructor Awesome. Thanks for the shoutout for the CODA program! You will be happy to know that we will be having another session this fall. Watch for the Inside Angle newsletter for dates and times this fall.

Miscellaneous-related comments

1. The soap you use in your family bathroom is too abrasive for normal skin.

Thank you for the feedback. We are in the process of switching soap vendors. This change will not only result in cost savings for the Library, but also provide soap that is gentler on sensitive skin.

2. Please bring the book mobile back.

Good news! WNPL's Mobile Services team is back on the road. The Mobile Services Bookmobile will visit neighborhoods this fall. For now, find the Bookmobile, Van, and Mobile Services team at special summer events listed at this page on our website, https://www.wnpl.info/back-on-the-road/, as well as within the library's online calendar at https://calendar.wnpl.info/events.

Thank you for taking the time to help us improve our service to you. If suggested a title for purchase, we have passed it along to staff members who order materials.

Ryan Livergood, Executive Director

Patron comments appear here unabridged and unedited.