Suggestions & Questions from Our Library Users

June 2023

Service-related comments

1. Please add a history Section to the App... I forget what I have read! Also, more weekend Classes for Toddlers & Babies!

Thank you for your suggestion regarding adding reading history to the library's online catalog mobile app. We can pass this suggestion along to the app developer. Reading history is an available feature in the web version of the library's online catalog. If you need further assistance, please speak with a staff member at any of the library's public service desks.

You'll be happy to hear that we'll be offering Drop in Family storytimes once per month on Saturday mornings, starting in September. Please watch the library's online calendar at <u>https://calendar.wnpl.info/events</u> for more details.

2. Please bring back the Bookmobile.

The Bookmobile is back on the road this summer! Many of the summer events that Bookmobile and Mobile Services team will be participating in this season can be found at this page: <u>https://www.wnpl.info/back-on-the-road/</u>.

Computer-related comments

1. Raise monitor height.

Thanks for the suggestion. As we are not sure which monitors you are referring to, please stop at any public service desk to inquire about this in the future.

Thank you for taking the time to help us improve our service to you. If suggested a title for purchase, we have passed it along to staff members who order materials.

Ryan Livergood, Executive Director **Patron comments appear here unabridged and unedited.**