

Suggestions & Questions from Our Library Users

January 2024

Service-related comments

1. New Books. Where are they? I have trouble standing up with my walker. I would speed-read book summaries & grab several, I need more new books to choose from. Sincerely.

We hear your concerns about finding new books, and we appreciate your feedback. We understand it can be frustrating when the shelves appear empty, especially if reaching them is difficult.

Here's some good news:

- *New books are still arriving! Despite the current appearance, we're actively ordering new titles.*
- *Faster access to new arrivals: Our system now moves books off the "new" shelf after 3 months, making them more readily available throughout the library.*
- *Expanded borrowing options: We're part of a consortium with 28 other libraries! This means you can request books from any of them and have them delivered to our branch for pickup, often much quicker than before.*

While our new bookshelves rotate faster at 3 months, we may be able to hold selections aside for you longer if you provide a list of preferred titles or genres. This would allow you to browse comfortably at your own pace. see our Adult Service desk to request this service.

2. Gilmore Girls Trivia was super fun. Thanks, WNPL!!
Glad you enjoyed the program! We had fun, too.

Miscellaneous-related comments

1. I would be interested in starting/supporting/belonging to a writer's group here at the library.

Thank you for your suggestion. We will consider your request.

2. The Shark Tooth" exhibit is awesome!!! Well done.

We're so happy you loved this exhibit as much as we did. Thanks to Madison and MacKenzie for bringing their collection to WNPL for everyone to enjoy!

3. Swingline. Electric three hole punch machine.

We have a three-hole punch machine you can use at the Adult Services desk as well as the Youth Services desk.

Thank you for taking the time to help us improve our service to you.

If suggested a title for purchase, we have passed it along to staff members who order materials.

Ryan Livergood, Executive Director

Patron comments appear here unabridged and unedited.