

Suggestions & Questions from Our Library Users

June 2025

Building-related comments

1. The new setup in Coco's cove is dangerous. The shelf by the play area was better flat vs shelving ---- kids are climbing on it! Please also put board books back where they were so much better for littles to explore.

Thank you for your feedback regarding the shelf in Coco's Cove and the placement of the board books. We're always looking for ways to improve the safety and functionality of our spaces for children and will review your suggestions carefully. We appreciate you bringing these concerns to our attention.

2. Please put a bathroom by the kid area. I have 3 kids that use the bathroom ad different times multiple times & I end up separating from 1 or 2 kids to walk all the way up front with Mr. Potty. Sincerely, a tired frustrated mom.

See answer below.

3. Add another bathroom further in the library.

We understand that having easily accessible restrooms, especially with young children, is very important. We receive many comments about the location and number of our restrooms, and we will take these suggestions for additional bathrooms into consideration as part of our ongoing facilities planning.

Computer-related comments

1. Please add Adobe Photoshop to public computers.

Check out The Workshop! Laptops in our makerspace have Adobe Photoshop Elements. The Workshop is open Monday-Thursday, 10am-7pm and by appointment on Fridays.

Miscellaneous-related comments

1. You can make the workshop a cafeteria.

We modified our policy regarding food and drinks which allows our patrons more flexibility where food and drinks can be enjoyed in the

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library. You can access this policy [here](#). In addition, we have created a café area across from The Workshop. We will have updated café seating and a coffee vending machine in this space very soon!

2. Having access to a paper shredder would be lovely. Thank you for reading ❤️

Thank you for the suggestion. We will explore this possibility.

3. More board games please!! -Pandemic -Ticket to Ride -Carcassonne -7 Wonders – Duel -Azul -Betrayal@house on the hill -Sequence -Planted.

We're thrilled you're enjoying our board game collection and appreciate your specific suggestions! We're always looking to expand our offerings with popular and engaging games. We'll definitely consider these suggestions or future acquisitions. Thanks for helping us grow our collection!

4. Slay Queen! So Sigmatis this library!

Thank you! We're glad you're enjoying the library! We appreciate your enthusiastic feedback.

5. Maybe you can add a reading courtyard. 😊

Thank you for the suggestion. We would love to enhance our outdoor spaces and will consider this option in the future if funds are available to make this a possibility.

Programming/Events-related comments

1. Great programs! Will you consider putting info on Gurnee Moms and other facebook groups to promote programs that aren't full?

Thank you for your suggestion and for your nice compliments! We do sometimes promote larger library programs in Gurnee Moms but will consider increasing the frequency and including the smaller programs as well.

2. More character mascot events please 😊 stitch was really fun for everyone. Thanks.

We agree that Stitch was so much fun! Thank you for your suggestion and we will add more character mascots to our list of upcoming plans.

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Service-related comments

1. Bernie is so great -helpful w sewing projects and sew-kind.

Thank you so much for sharing your positive experience with Bernie. We're incredibly proud of our staff and love hearing when they make a difference. We'll be sure to pass on your kind words to Bernie – she'll be delighted to know her helpfulness with sewing projects and 'sew-kind' nature are so appreciated!

Thank you for taking the time to help us improve our service to you.
If suggested a title for purchase, we have passed it along to staff members who order materials.

Ryan Livergood, Executive Director

Patron comments appear here unabridged and unedited.