

Suggestions & Questions from Our Library Users

October 2025

Collection-related comments

Could we get a slide projector and carasel (sp?) for the Library of Things.

Thank you for the suggestion! We are looking into adding these items to the Library of Things.

Programming-related comments

Bring back the Spanish Cafés please. 😊

We are excited to announce that this program will return in the new year under a refreshed name: Spanglish Café. This update reflects our commitment to cultural engagement and language learning.

The Kids in the Kitchen class was great! My daughter had so much fun. We'll be back next month! Thank you!

We appreciate your feedback! Kids in the Kitchen will continue, and we're exploring more family-friendly cooking programs.

Book discussions should have a hybrid option for senior or disabled individuals to participate in those book discussions. "Zoom" for a public Library should be an option!

Thank you for the idea! We will explore hybrid options to make book discussions more accessible.

I am so thankful that you offer the craft programs for the seniors at Gurnee Meadows. The leaders/teachers are very helpful and adjust the crafts for my mother, who has a vision impairment. Keep up the great work!

We're glad these programs make a difference! We'll keep offering crafts for seniors and ensure they remain adaptable for all residents.

Service-related comments

Thanks for All Your help!

Great Service.

Vanessa and Drea are extremely helpful. They are a great asset to this beautiful library.

Thank you for recognizing our team! We'll share these compliments with staff.

Warren-Newport Public Library District
Gurnee, Illinois

You guys were wonderful. Stephanie helped me fax. She hold my hand (I hold hers!! She guided me well.

Thank you for recognizing Stephanie's efforts. Your feedback motivates us to keep providing great service.

Computer-related comments

Hi, it would be nice if computer 16& 17 were a little bit lower.

Thanks for the suggestion! We'll review options to improve computer station accessibility.

Miscellaneous-related comments

Arrange something so we can plan a birthday party for kids @ library because our kids love library and it will be cool to have option to celebrate it here!

We love library, so, I suggest you to host any b'day party or events, it's my humble request to you. Ooo Love celebrate B'day Party in library. Thanks.

Thank you for the idea! While our Meeting Room policies do not allow reserving space for private celebrations, we appreciate your enthusiasm for the library as a community space.

As to the "Board of Trustees", there are 7 members. Other than "Trustee", do they carry a "title" as to what else do they do within the Library other than just "trustee". If so, can it be published in the mail out from the library? Thank you for your attention to this matter!

We appreciate the question! Trustee roles will be shared in future newsletters and on our website.

Maybe instructions and less sweets.

Maybe try instructions for diferent ones and not just sweets.

Thank you for the feedback! We'll provide clearer instructions and consider healthier snack options.

*Thank you for taking the time to help us improve our service to you.
If suggested a title for purchase, we have passed it along to staff members who order materials.*

Ryan Livergood, Executive Director

Patron comments appear here unabridged and unedited.