Warren-Newport Public Library District

Gurnee Illinois

Suggestions & Questions from Our Library Users

APRIL 2026

Building-related comments

Will you improve the lighting in the Book Ends to be better? Rather than it being so dim.

Thank you for the feedback. We agree that lighting is important for comfort and safety. We're reviewing lighting levels in that area and will look for improvements we can make as resources allow.

Collection-related comments

More Board Games Please!! "Battle of Hogwarts", "Poetry for Neanderthals", "Codenames", "Sequence", "Catan", "Planted", "Everdell", "Clue", "Ticket To Ride", "Muchkins", '7 Wonders".

Thank you for the great list of games! As our budget allows, we will add games and other items to our Library of Things collection.

Library of Things. Your telescope is always checked out – get more? Please get that "gun" that fixes holiday light strings. Looks amazing on TV.

We do track demand for high-interest items like telescopes. We encourage placing a hold, and we'll continue evaluating popular items as budget and availability allow. Thank you for your suggestion for the light repair device. We will research and keep it in mind.

Buy more new books! Please.

Thank you! We agree that new books matter! We're increasing our print materials budget next year, which will help us add more new titles and keep popular authors and series better stocked.

Please add Glass Paint to the Library of Things.

Glass paint is a consumable item that would need constant replenishment; however, we love the idea. We've shared the suggestion with our programming staff and will keep it in mind for future programs or maker activities.

More board game variety please! Can I suggest – Pandemic, please! It is my favorite!

Thank you for the suggestion! As our budget allows, we'll continue adding board games and refreshing the selection, and we've noted Pandemic as a requested title.

Service-related comments

In the Catalog, special collections side bar, the Roku link does not work. No Rokus appear like they do for hotspots link.

Thank you for catching that. We have fixed the Roku link so the catalog displays Roku items correctly. As a friendly reminder, you are always welcome to stop by or call any service desk and we'll be happy to help you place a hold or check availability.

By having the movies in where the kids books are during construction.

During the construction phase we will have a selection of Juvenile DVDs in the meeting room and a selection of New DVDs to browse by the Information Desk. If the DVD you are looking for isn't on those shelves, please stop by any desk and we can help you put it on hold. All DVDs will be available again at the end of construction!

Bring back Bookmobile in Washington Park.

Thank you. We understand why the Bookmobile was valuable in Washington Park. While we aren't bringing it back, we're continuing to look for sustainable ways to support access to library materials across the community.

Thank you for taking the time to help us improve our service to you.

If suggested a title for purchase, we have passed it along to staff members who order materials.

Ryan Livergood, Executive Director
Patron comments appear here unabridged and unedited.