Warren-Newport Public Library District
Gurnee, Illinois

Suggestions & Questions from Our Library Users

MARCH 2026

Building-related comments

I wish the construction would go faster so I can see it.

We share your excitement! While we can't speed up the clock, we want to make sure you don't miss a thing. We will be adding more photos and videos of our progress to our website and social media channels as the construction moves forward so you can get a "behind-the-scenes" look at the transformation!

Collection-related comments

Please put Protagonist name & Series number on Mystery Series. Grayslake library does this and it makes it so easy to find the next book(s) in a favorite author (or newly discovered author) Series (ex. J. A. Jance Author/Brady # 12 protagonist series).

Thank you for this specific and helpful suggestion! We understand how much easier it is to navigate a long-running series when that information is right on the spine. We will pass this feedback along to our Materials Services department to explore how we might implement clearer series labeling for our Mystery collection.

Please consider moving your large print selections closer to the front of the library. Most of those books are read by the more seasoned patrons who aren't as mobile as the younger generation.

We are currently evaluating our floor plan as part of our ongoing building improvements, and we will certainly take this suggestion into account to ensure our most-used collections are easily reachable for everyone.

Programming-related comments

Dungeons and Dragons events for those 18+would be great. Thanks.

We've seen great success with our youth gaming, and we agree that the 18+ crowd deserves some adventure, too. We have shared this with our Programming team to see if we can get a campaign on the calendar.

Activity- Manual sewing activity for teens, so they can learn how to sew.

Thank you for the suggestion, we will pass it along to our Programming department! In the meantime, check out The Workshop where we have manual sewing supplies available for use during The Workshop's open hours.

Library Services- related comments

McKenna was awesome with the help with the copier and printing.

Thank you so much for the kind words about McKenna! We are so glad she could help you out with the copier and printing. We'll make sure to share your feedback with her.

Hi! I came one day and Stephanie was kind. She is doing a very good job. We need more staff like Stephanie.

Thank you so much for the kind words about Stephanie! We agree that Stephanie is great at her job, and we'll make sure to let her know about your kind praise!

Kailin-Tech Desk Fantastic! Smooth, kind, helpful, lovely!

Thank you for letting us know about your terrific experience at the Tech Desk. Cailin does a great job, and we are glad she was able to assist you! We'll make sure to share your feedback with her.

Beeing nice to me and beeing kind to me.

Thank you so much! Making the library a welcoming and kind environment is what we strive for every day. We're so happy you felt at home here!

It’s Good. Everything good. Thanks for the help & being here!

Thank you for your kind words and thank you for coming! We are glad to be here to help you.

Emily Berrios and Abby did a great job helping me today! An A+ job.

Thank you for the A+ review of Emely and Abby! We are glad that you had a great experience with them and we will let them know about your feedback!

Miscellaneous-related comments

Consider hosting a seed library. I’ll be happy to contribute. 😊

We will look into the logistics of hosting a seed library and see if it’s something we can "plant" in our future programming.

New mouse pads for the computers looking pretty bad

Thank you for bringing this to our attention. The mouse pads on public computers have been replaced. We appreciate your help in keeping our spaces pleasant for everyone.

More food, sandwich, juices, smoothies other snacks, like a small food shop/court.

Thank you for the suggestion! While we don't have plans to add a food court or smoothies to the library at this time, we do appreciate the feedback as we continue to look for ways to make the library a comfortable place for long visits.

Thank you for taking the time to help us improve our service to you.

If suggested a title for purchase, we have passed it along to staff members who order materials.

Ryan Livergood, Executive Director

Patron comments appear here unabridged and unedited.