Warren-Newport Public Library District
Gurnee, Illinois

Suggestions & Questions from Our Library Users

SEPTEMBER 2026

Building-related comments

Fill up all the empty space! The new renovations did some nice things, but the library feels like an empty warehouse now and not inviting anymore. Minimalism isn't the right choice for places like libraries. You need more armchairs for reading, tables for groups, and more desk space for the private study pods.

Thank you for sharing this with us. We've added more seating in the adult areas, including plenty of soft seating and new study pods with built-in power. We'll also be adding artwork over the next few months to bring more color and warmth to the space.

The library isn't cozy anymore 😟 I used to love coming here but it's too spacious and depressing now.

We appreciate you letting us know how the new space feels. The updated layout offers traditional- and café-height tables, booth seating, and soft seating by windows that were once blocked by shelving. We hope the artwork coming soon will make the library feel even more welcoming.

Collection-related comments

Put books in different sections so we (people) can find them better.

Thanks for your suggestion. We organize materials by audience, format, and subject to make browsing easier, and staff are always happy to help you find the section you

need. We'd also be glad to hear if there is a particular type of book that has been difficult to locate.

I would like some more avengers and t men comics and black widow at Warren.

Thanks for the suggestion! We'll pass your request for more Avengers, X-Men, and Black Widow comics along to the staff member who selects these materials. If there are specific titles or series you'd like to see, please let us know.

Service-related comments

Making more catalogs.

Thanks for your suggestion. Our catalog stations are available throughout the library, and we're adding more signage to make them easier to spot. Staff are also always happy to help you find and use one.

Miscellaneous-related comments

Say Howdy dee do dee time What type of music groups.

Thanks for sharing your suggestion. We're not quite sure what you mean, but we'd be happy to hear more about the type of music or program you'd like to see at the library.

The library and resources available since the remodel are amazing. Thank you for all that you do, and keep it up! 🙂

Thank you for the kind words! We're so glad you're enjoying the renovated library and its resources. We appreciate you taking the time to share this with us.

Just wanted to say I've been coming to the library since I was three years old & it is an amazing place@ Thank you for all you do for the community. Really wish you would bring back neighborhood service with the Bookmobile!

Thank you for being part of the library community for so many years! Although the Bookmobile will not be returning, we continue to bring library services into the community in other ways. Staff regularly visit preschool and senior centers with programs such as storytimes, crafts, and book discussions, and our library van brings collections that participants can check out. We also offer Doorstep Delivery by request for anyone who has difficulty accessing the library.

Technology-related comments

Please provide the Candid.org website for Non Profit Organization. Thank you.

Thank you for the suggestion. We'll consider adding access to Candid.org as we plan the budget for our next fiscal year.

Thank you for taking the time to help us improve our service to you.

If suggested a title for purchase, we have passed it along to staff members who order materials.

Ryan Livergood, Executive Director

Patron comments appear here unabridged and unedited.