

Suggestions & Questions from Our Library Users

January 2022

Miscellaneous-related comments

1. It would be wonderful if this library made phone calls after 10AM to recognize that not all people are type A.

In addition to phone call reminders about holds and renewals, WNPL offers a text service called Shoutbomb, email reminders and a mobile app. Find out more about these services at our website, wnpl.info, by choosing Borrow>CHECKOUT from the main menu, or call our friendly Circulation staff at 847-244-5150, ext. 0. (P.S. Any of these resources might allow for sleeping in while receiving library messages.)

2. I tend to get my books from Northbrook library these days because they automatically renew my book until it can't be renewed any longer, unless, of course, someone has requested it. I don't need a response, just letting you know I have an interest in this in case that is helpful.

Thank you for your suggestion and sharing that this service may be of interest.

3. Get PS5 for the Vault.

Thanks for the suggestion! We do have plans to upgrade our systems when we begin gaming in the Vault again.

Thank you for taking the time to help us improve our service to you. If suggested a title for purchase, we have passed it along to staff members who order materials.

Ryan Livergood, Executive Director

Patron comments appear here unabridged and unedited.