

Suggestions & Questions from Our Library Users

May 2018

Service-related comments

1. I very much enjoy the hot picks for DVD's. Would you be able to offer hot picks for audio books?

Thank you for your suggestion. The concept of hot picks is new and popular items that are released can be enjoyed quickly by a patron and returned immediately to the library for the next person to enjoy. Audiobooks, by their very nature, take a considerable amount of time to consume, and thus wouldn't be a good format for a hot picks collection. For this reason, and due to budget and space constraints, it isn't feasible for us to offer a audiobooks hot picks collection.

2. What an excellent Library. Everyone is so helpful especially Amy B.!

Thank you for recognizing Amy B. We agree that she is an awesome librarian.

Miscellaneous-related comments

1. We love this library. But now we have a problem... Our children are distracted away from your books because now you have ipads. ☹ We have TV, computers and ipads at home. We bring our kids to the library to get them away from electronics. It would be helpful if you would remove the ipads from plain site and have them available by request. It's distracting my children away from the books. We need to keep books and puzzles the central focus of the library. Thank you♥.

As a parent myself, I certainly share your concerns about screen time. After all, the American Academy of Pediatrics recommends no more than two hours of entertainment-based screen time per day for school-age kids, and no more than one hour per day before school-age. That said, WNPL serves many families who do not have computers and iPads at home, and the only access they have to them is here. The apps loaded onto our iPads are strictly educational, and due to security concerns it is necessary for us to keep them tethered in place. We appreciate your love of the library and your understanding about why we offer iPads to our patrons.

**Warren-Newport Public Library District
Gurnee, Illinois**

2. It might be a good idea to have a Writer's Meet Up once a month.

Thank you for your suggestion. We'll keep it in mind when planning programs.

3. Situation: some people don't wash their hands after bathroom.
Problem: the rest of us don't want to touch the door handle on the way out. Solution: Keep the garbage can near the door so the rest of us can dispose of the paper towels we use on the door.

Thank you for sharing your idea. When we have attempted to place disposal cans near the doors of the restrooms, they have become tripping hazards for others. At this time, we have elected not to move the disposal units. However, you can find disposal cans very close to the restrooms as you can see in the following photo:



*Thank you for taking the time to help us improve our service to you.
If suggested a title for purchase, we have passed it along to staff members who order materials.*

*Ryan Livergood, Executive Director
Patron comments appear here unabridged and unedited.*