Warren-Newport Public Library District Gurnee, Illinois

Suggestions & Questions from Our Library Users

July 2021

Building-related comments

1. Make the beautiful garden in front a learning experience as well with tags identifying the flowers. Lovely!! © with monarchs & bees.

Thank you for the compliment on the library landscaping. We agree that the garden is very beautiful and changes from season to season. We appreciate your suggestion and will consider this for the future.

Service-related comments

- 1. On the "hold" app in my account, could you add a "must pick up by *date*" So I know when I have to come get it.

 Thank you for this suggestion. We are uncertain if the library's mobile app can display this information from the online catalog but staff can look into this option as a future possibility.
- 2. Please open some of the study rooms. We need them. Great news! Several of the library's study room spaces have reopened. Please contact Adult Services staff for more information and availability.

Thank you for taking the time to help us improve our service to you. If suggested a title for purchase, we have passed it along to staff members who order materials.

Ryan Livergood, Executive Director

Patron comments appear here unabridged and unedited.