

Suggestions & Questions from Our Library Users

November 2018

Building-related comments

1. Need a bathroom near Coco's Cove or a preschool size toilet in the current family bathroom.
This has been brought up in the past and unfortunately the cost to modify our rest rooms is significant. Budgetary constraints limit what we can accomplish.
2. I think that there should be a water fountain with a thing where it will fill up your water bottle with sensor.
Thank you for the suggestion. This is a great idea, but I am not sure our budget will allow such an addition. We are going to investigate the cost to see if this is feasible.

Service-related comments

1. Would you consider offering naturalization classes? Many libraries offer English as a second language, but not a preparation for the actual naturalization process (test & interview) Waukegan does. It would be great to have this here too. Thank you!
Thank you for your suggestion. We will pass it on to our Program Specialist.
2. Ryan. Jessica is Awesome! What a great help to my wife and I. My sincere thanks.
We agree that Jessica is wonderful. Thank you for your kind comment.

Miscellaneous-related comments

1. Have accurate and colorful Black History Month display that showcase the rich heritage of this group of American Citizens.
Thank you for your suggestion. We will definitely consider this idea as we plan displays for the upcoming year.

*Thank you for taking the time to help us improve our service to you.
If suggested a title for purchase, we have passed it along to staff members who order materials.*

Ryan Livergood, Executive Director
Patron comments appear here unabridged and unedited.