

Suggestions & Questions from Our Library Users

November 2019

Service-related comments

1. Please update the app to allow sorting of books Juvenile/teen/Adult. It's hard to find youth non-fiction when mixed with adult. Thanks! (Otherwise we like the new app!).

Thanks for your suggestion regarding our new library app. We're happy to hear that you enjoy using it! We will contact our app developer with your input to determine if this feature could be able added in the future.

2. I like the new couches in the vault. In the future, I'd appreciate more video game times after school for non-sports games. Thanks.

We are glad that you are enjoying the new couches. You've probably noticed that we also reorganized the space to better reflect all of the varied activities that happen in the Vault, and implemented some really great creative technology with the new enhanced computers in the room!

When we refreshed the space, we made the decision to go down to running one gaming system at a time. Realizing this would be a big change, we lengthened the daily gaming schedule to help with this transition. While the majority of the sports games are on the Xbox and PS4 systems, the Switch system has no sports games at all. Because the Switch system is always one of the options, there should be a chance for everyone to play both sports and non-sports games each gaming day. Thank you for your patience as we work out this new schedule, and feel free to let The Vault staff know about titles that you would like to play.

3. The Frozen sing along was fun! We loved this interactive and very well-organized program! You made our daughter's week!

Thanks for the compliment! We will pass this input along to our Youth Services programmers, who work very hard to provide timely and trending programming such as the Frozen Sing-Along event.

Thank you for taking the time to help us improve our service to you. If suggested a title for purchase, we have passed it along to staff members who order materials.

Ryan Livergood, Executive Director

Patron comments appear here unabridged and unedited.